



We have successfully completed our implementation of the ACOM3 commission system and I wanted to take the opportunity to again thank everyone on your end for a job well done. The Actek project team's experience allowed you to guide us through the complex integration of three separate enrollment systems into the commission system processing. It has been a real pleasure working with all the knowledgeable and highly committed professionals of the ACTEK team. We feel that your organization provided some of the strongest implementation and project management skills we have ever worked with on a project and this makes everyone's job much easier in the process. Your team really bought into our goals and together the team spirit created many great interactions resulting in successful implementation.

The quality of deliverables and commitment of your team also makes it a very easy decision to leverage ACTEK into these additional projects that are now underway at Excellus Health Plans. Having ACTEK as our systems solution partner has been a very positive experience for our company and we are looking forward to a long lasting relationship.

Our thanks to all the members of the ACTEK team!

A handwritten signature in black ink, appearing to read "Cliff McKay III".

Cliff McKay III  
Excellus IT Project Manager